

ENTERPRISE/NATIONAL | COMPLETE CLEAN PLEDGE



Enterprise Rent-A-Car and National Car Rental have developed enhanced service offerings due to the Covid19 Pandemic. They are rethinking every step of the customer journey, focusing on cleaning protocols and on limiting physical interaction.

COMPLETE CLEAN PLEDGE

All vehicles rented globally carry the Complete Clean Pledge - to follow best practices recommended by leading health authorities to ensure your safety.

1. Key / key fob
2. Steering wheel
3. Steering column
4. Seat belts
5. Center console
6. Door interiors
7. Door pockets
8. Interior door handles
9. Exterior door handles
10. Seat pockets / seat surfaces
11. Areas between seats & consoles
12. Areas between seats & doorjamb
13. Cupholders / compartments
14. Instrument panel
15. Accessory panel / touchscreen
16. Rearview / side mirrors
17. Visors / visor mirrors
18. Dashboard / vents
19. Gear stick / gear shift
20. Trunk release



COMPREHENSIVE PROGRAM EXTENDING TO BRANCHES, EMPLOYEES & SHUTTLES



- Plexi-glass counter shields
- Floor decals noting 6 ft. separation
- Modified rental, including curbside rental



- Face masks and gloves
- Sanitizing all surfaces frequently
- Minimizing interaction at pickup and delivery



- Social distancing protocols
- Sanitizing high-touch areas between trips
- Sanitizing all surfaces daily

ADDITIONAL SUPPORT

For any car rental related questions regarding National Car Rental or Enterprise Rent-A-Car, please email Michael Ewart at Michael.D.Ewart@ehi.com